# Abid Rafique Khan

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## PROFESSIONAL SUMMARY

Dedicated and self-taught Full Stack Developer with a solid foundation in both front-end as well as back-end technologies. Looking for an opportunity as a Software Development Engineer to leverage my problem solving skills and passion for creating efficient, user-centered applications. Dedicated to continuous growth and eager to contribute to a collaborative team.

## EDUCATION

**VIDYA BHAVAN COLLEGE OF MANAGEMENT AND RESEARCH, YAVATMAL**, MCA                    Sept 2022 – Sept 2024

Computer Science | SGPA: 7.61

**VIDYA BHAVAN COLLEGE OF MANAGEMENT AND RESEARCH, YAVATMAL**, BCA                    June 2018 – July 2021

Computer Science | Percentage: 75.88%

## Experience

**REMOTE DESKTOP SUPPORT ENGINEER** , Wipro Technologies , Pune                    Nov 2021 – Ongoing

- Spearheaded the development of a user-focused remote desktop support system, reducing response time by 20% and increasing user satisfaction by 15%.
- Diagnosed and resolved 100+ connectivity issues, system errors, and software conflicts monthly, reducing downtime by 30% and increasing productivity.
- Led cross-functional teams in remote upgrades, patches, and software installations, improving system performance by 25%
- Analyzed recurring technical issues and implemented solutions, improved system stability by 20% and increased user satisfaction.
- Developed 50+ knowledge articles and documentation resources, including troubleshooting steps and solutions, reducing ticket inquiries by 10% and empowering users to resolve issues independently.

## Projects

**Texter- text processing App**                    view on GitHub

- Built a text processing application with features like real-time editing, PDF export, and text-to-audio/image conversion.
- Technologies: Python, React, Flask, MySQL

**ImageColorizer**                    View on GitHub

- Created an AI-powered image colorization tool using OpenCV to restore and enhance grayscale images.
- Technologies used: Python, Open CV, React,MySQL, Tailwind

**Todo Management System**                    View on GitHub

- Developed a full-stack task management system with real-time updates, authentication, and prioritization features.
- Technologies used: Java, React, MySQL

## Technologies

**Tech Stack:** Java, JavaScript, HTML, CSS, Python, React, TailwindCSS, Bootstrap, Flask, Spring boot
**Database:** MySQL, MongoDB
**Tools & Cloud Platforms:** GitHub, Postman, AWS (EC2, S3, RDS), Azure
**Skills:** Data Structures, Algorithms, Object-Oriented Programming, System Design, Problem solving, Team Collaboration, Adaptability, Analytical Thinking

## Certifications

**Microsoft Certified: Azure Fundamentals** - Microsoft, 2024
**Microsoft Certified: Azure Data Fundamentals** - Microsoft, 2024
**Complete Java Certification Course** - Udemy, 2024
**HTML, CSS & JavaScript Bootcamp Course** - Udemy, 2024
**React & Angular with TypeScript** - Udemy, 2024

## Awards & Achievements

**TOP PERFORMER - 2024**

- Received the 'Unit Award' for outstanding performance and outstanding contribution to team goals.
- Badges received: TEAMACHIEVER, EXTRAMILE, OVERTHETOP, HARDWORKER.